

Mayor's Public Safety Initiative for Annapolis Businesses

Shoplifting & Robbery
Prevention
Homelessness



Corporal Amy Miguez
Public Information Officer
Police Department



Shoplifting Prevention

- Create a policy and train staff
- Scenarios
- Store organization
- Coordinated customer service
- Store layout
- Signs

Shoplifting Methods and Traits

- Concealment
- Quick grab
- Employee watching
- Nervousness
- Dressing room

Shoplifting Response

- Report quickly
- Good description
- Video evidence

Robbery Prevention

- Money
- DO NOT RISK YOUR LIFE
- Opening and closing times
- Good interior lighting
- Frequent bank deposits, varied
- Greet each customer
- Don't be distracted

Homeless – Common Complaints

- Asking for money
- Sleeping
- Refusing to leave
- Profanity
- Drinking alcohol

Police Solutions

- Homeless shelters
- Crisis Response
- Homeless Coordinator
- Arrests
- Emergency Petitions

What Businesses Can Do

- Educate employees
- Call us
- Be a good witness
- Create a banning list

Annapolis Police Department

- New Apple and Android App – Annapolis PD
- Facebook.com/AnnapolisPolice
- Twitter.com/AnnapolisPD
- www.annapolis.gov/police
- Non-emergency calls for service - 410-268-4141
- General Information
police@annapolis.gov